

Place and Sustainability Manager Recruitment





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The Culture Mile BID is a district in the Square Mile brimming with cultural creativity, commercial vibrancy and a strong sense of community.

The area is home to globally famed institutions such as the Barbican Centre and the future London Museum (reopening in 2026), as well as hidden gems including St Bartholomew The Great, London's oldest surviving church, and some of the last surviving sections of the 2,000 year old wall that once surrounded the City of London.

Over its initial 5-year term, the Culture Mile BID will inject up to £11m into the local area, working in partnership with its levy-paying member businesses as well as the public sector to deliver a range of ambitious projects including major public realm enhancements, agenda-setting green and climate resilience initiatives and high-profile destination marketing campaigns.

The Board has recently transitioned the BID into an in-house management model from a management services contract, and this post forms the last part of the current recruitment phase.

This is an exciting time to be part of the transformation of this unique part of the City of London and a great opportunity to work in a significant Business Improvement District in the heart of central London.



Job Description

Job Title	Place and Sustainability Manager
Reporting to	Director of Programmes and Partnerships
Directly Responsible for	None
Working Hours	35 hour working week, 9:00 to 5:00 Monday to Friday to include some evening and weekend hours as required
Location	Onsite and surrounding local area as required to carry out the duties of the company (some hybrid working available by arrangement)
Salary	up to £45k per annum (dependent on experience)



Job Purpose

The Place and Sustainability Manager leads the development and delivery of place based and sustainability-focused programmes that enhance the district's cleanliness, safety, environmental quality, and on street experience. Ensure the area is welcoming, well managed, and consistently presented to a high standard through effective operational leadership, partnership working, and data driven programme management.

The ambitions of this role combine elements of various business plan themes rooted in programme delivery (Inspiring Places theme), engagement (Connected Communities theme) and sustainability (Sustainable Environment).

Reporting to the Director of Programmes and Partnerships, this role is required to act in a programming and delivery capacity to ensure high-quality and high impact.



Key Duties and Responsibilities

Place Programmes

- Identify, assess, and prioritise opportunities for Clean, Green and Safe activities across the BID area, ensuring alignment with strategic objectives and responding to emerging issues, business needs, and public-realm challenges.
- Deliver the day-to-day management of the on-street Ambassador team to ensure a focused and impactful service for the area and prepare appropriate data and reporting on this service.
- Develop and deliver safe and secure initiatives that improve perceptions of safety and reduce vulnerability in the area. Convene and lead a multi-agency working group, bringing together police, council teams, security partners, and local businesses to coordinate activity and share intelligence.
- Develop and deliver cleansing programmes that contribute to a clean, attractive, and well-presented district. Manage contractors and suppliers, monitor performance, and identify opportunities for enhancements, deep cleans, and environmental improvements.
- Build strong relationships with businesses, public-sector partners, and community organisations to support programme delivery, encourage collaboration, and ensure local needs are understood and addressed.

Sustainability Programmes

- Identify and prioritise opportunities for an ambitious sustainability agenda across the BID area in line with UN Sustainable Development Goals and play an integral part in making the city greener, cleaner, less polluting, and more resilient to climate change.
- Lead on the initial development of a sustainability strategy including baseline assessment, stakeholder engagement, and identification of priority interventions. Work with businesses, partners, and technical experts to define a clear pathway.
- Develop a practical, accessible Net Zero toolkit for businesses, providing guidance, resources, and actionable steps to support carbon reduction, energy efficiency, waste minimisation, and sustainable operations.
- Develop and deliver sustainability projects and pilots—such as waste reduction schemes, active travel initiatives, energy-efficiency programmes, and green infrastructure enhancements—that demonstrate impact and build momentum across the district.
- Build strong partnerships with environmental organisations, public sector partners and business networks to leverage expertise, secure resources, and amplify programme reach.



CULTURE
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Key Duties and Responsibilities

Project Management and Reporting

- Always ensure good project management practices are in place, including permissions, safety and risk assessments.
- Work with the marketing and communications team to ensure that all publicity opportunities are realised, including branding, photography and press.
- Work with the Director of Placemaking to support and align activities within the public realm programmes.
- Report to the ESG steering group under the Director of Programmes and Partnerships.
- Report to the Board under the Director of Programmes and Partnerships.

Budget and Contract Management

- Manage and report on budgets related to this area of work to the Director of Programmes and Partnerships with a clear overview of the budget position in relation to priorities.
- Ensure appropriate terms are in place for projects including funding, contracts, delivery and review in your workstream.
- Ensure all tendering and contracts are appropriate and compliant with company procedures and take responsibility for scheduling all contract reviews, breaks and renewals as required in your workstream.



Person Specification

- Experience delivering place-based programmes within a BID, local authority, town/city centre management, regeneration, or public-realm environment.
- Experience delivering Clean, Green and Safe initiatives, including cleansing programmes, environmental improvements and safety partnerships.
- Experience developing and delivering sustainability programmes, climate resilience, waste reduction, active travel, or green infrastructure.
- Experience convening and leading multi-agency partnerships including public and private sector partners.
- Experience managing contractors and suppliers, including performance monitoring, contract compliance, and service improvement.
- Strong project management experience, including permissions, risk assessments, safety compliance, and delivery oversight.
- Experience managing budgets, reporting financial performance, and ensuring value for money.
- Experience producing high-quality reporting for senior leadership, boards and steering groups.

Applications are invited by 10th August

Please send a covering letter and CV to recruitment@culturemilebid.co.uk

For an informal chat please contact [Dr Julie Grail](#) via [LinkedIn](#) or on juliegrail@thebidsbusiness.com

